

Compost Only

Place food scraps, yard debris and items like these in your gray cart.

NO PLASTIC

Food Scraps



Meat, fish, dairy, fruit, vegetables, shells, bones, pasta, rice, eggshells, nutshells, bread, grains and leftovers

Uncoated Paper



Coffee grounds and filters, tea bags, uncoated paper (non-shiny), soiled paper bags, kitchen paper towels, paper napkins, non-coated paper plates, approved compostable packaging* and loose shredded paper

Plants, Flowers and Yard Debris



Plants and flowers, landscape vegetation, grass clippings, weeds, twigs, leaves, branches (under 4 feet long, 4 inches in diameter), jack-o-lanterns and holiday trees (no flocking)

The following items are not accepted:

- Plastic bags
- Foam cups, packaging
- Diapers
- Soil, rocks
- Glass
- Stumps or branches over 4" long x 4" diameter
- Metal
- Grease or liquids
- Lumber or fencing
- Plastic-coated food containers (i.e. milk cartons, ice cream containers)
- Pet waste
- Garden hoses

*Visit gogreenscene.com for a list of approved compostable products

QUESTIONS?

- Waste Management Customers 253-931-3038
- Republic Services Customers 206-682-9735
- Visit Solid Waste & Recycling AuburnWa.gov/solidwaste

Recycle Only

Place items like these clean, empty and loose in your blue cart. Flatten cardboard.

No food or liquids. No plastic bags.

Paper & Cardboard



Plastic Tubs Bottles & Cups



Glass Bottles & Jars



Metal



Hazardous Materials

Dispose of household hazardous waste for FREE at the Auburn Wastemobile Hazardous Waste Drop-off.

1101 Outlet Collection Dr SW, Auburn | Sat-Sun 10am-5pm (Located outside by Sports Authority)

Products marked "CAUTION" "WARNING" "DANGER" "POISON"

For a complete list of HHW materials and how to dispose of them properly visit HazWasteHelp.org

Questions? Contact the Household Hazards Line at 206-296-4692; toll free at 1-888-869-4233 or hazwaste@kingcounty.gov for more information about disposal options and procedures.



CITIZEN INFORMATION PACKET

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CONTACT US

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Download this document at auburnwa.gov/neighborhoods

LOVE YOUR PET...? LICENSE YOUR PET!



What happens if your dog or cat goes MISSING? An Auburn pet license is their ticket home!

Apply online at AuburnWa.gov/pets or at the City's Customer Service Center at 1 East Main St, 2nd Floor

PAY YOUR UTILITY BILL ONLINE

- Go to AuburnWa.gov
- Choose "I Want To"
- Choose the "pay my..." drop down box
- Choose "utility bill" from the list of options
- You can now register your account using your utility bill and pay future bills online!



Billing questions? Call City of Auburn Utilities 253-931-3038.

NON-EMERGENCY NUMBER

Auburn, Algona and Pacific residents now have a new number to all for non-emergency situation. Citizens are now urged to call **253-288-2121** for circumstances that are non-emergent and do not require immediate assistance from police, fire or medics.

EMERGENCY PREPAREDNESS

DISASTER SUPPLY CHECKLIST

Disaster supply kits come in many types and sizes. Every kit needs some basic items, many of which you already have around your house. Just gather them together, put them in a bag, and call them your kit! If you are missing a few items, make a trip to local second-hand or dollar type stores. You will be surprised how inexpensive it is to get prepared!



GET THE TRAINING YOU NEED TO BECOME PREPARED WHEREVER YOU ARE

CERT is about readiness, people helping people, personal safety, and doing the greatest good for the greatest number. CERT is a positive and realistic approach to emergency and disaster situations where citizens may initially be on their own.



Your age, skills or physical limitations are not an issue if you want to take a CERT class. When you take the class you will participate at your level of ability.

For upcoming classes and more emergency prep ideas contact the City of Auburn Emergency Management:

25 West Main St., Auburn, WA 98001
Phone 253-876-1925 | Fax 253-939-7769
emergencyprep@auburnwa.gov | AuburnWa.gov/disaster

PUBLIC SAFETY

CALLING 9-1-1

Always report suspicious activity and all crimes because police don't know there's a problem unless they are told.



Neighbors should stay aware and alert and call 9-1-1 when anything seems suspicious. Stay calm when you call 9-1-1. Don't yell or hang up, and answer all questions carefully.

- When using a cell phone to call 9-1-1, ask for Auburn's 9-1-1 dispatch center. Cell phones get their signal from the closest cell tower, which may automatically route you to another dispatch center and possibly increase the response time.
- To describe vehicles: note number of doors, color, make or shape, bumper stickers, cracked windshield, dents, etc.
- To describe people: clothing is important, but look for things that cannot be changed, like skin or eye color, tattoos, scars, moles, height and weight.

Teach children how to respect the 9-1-1 system and how to use it if they are alone. Children learn by "doing" but practice on a toy phone only. Encourage them to be good citizens; help them learn to watch for trouble and how to get help when needed.

VALLEY REGIONAL FIRE AUTHORITY

The Valley Regional Fire Authority provides fire and emergency services for the communities of Auburn, Algona and Pacific. Fire and injury prevention services are also provided, including inspections, code enforcement and safety education. In addition, the VRFA offers CPR and First Aid classes, blood pressure checks, fire station tours, custom fit bicycle helmets, smoke alarms and more.

For more information call 253-288-5800, email askthevrfa@vrfa.org, or go to www.vrfa.org. You can also follow us on Facebook or Twitter: @ValleyFire.

SURVEILLANCE CAMERAS



The video surveillance camera has become a popular security measure for individual homeowners and homeowner associations who want to keep an eye on the behavior of those who are in and around their property. Surveillance cameras can provide a deterrent to criminal activity and a record when criminal activity occurs that can assist police in identifying the perpetrator(s). Before settling on a camera, do some research to make sure you get the best one to fit your needs.

BLOCK WATCH



Help monitor your neighborhood by starting a Block Watch group! If a group of your neighbors is interested in forming a Block Watch to address safety concerns in your area please do the following:

1. Create a list of interested individuals
2. Designate a Block Watch captain to act as the point of contact between your group and the Auburn Police Dept.
3. Contact Dan O'Neil, Administrative Services Sergeant, at doneil@auburnwa.gov or 253-931-3044, with your list and captain, to receive information about upcoming Block Watch meetings. Meetings occur quarterly and are between Block Watch Captains or Co-Captains and Auburn Police representatives. This allows for the sharing of information among citizens in addition to between citizens and police.
4. Consider joining Auburn Police Department on Nextdoor! Nextdoor is a free, private social network for neighbors. More than 1 in 3 neighborhoods in the US are using Nextdoor to discuss community safety, get recommendations, and much more. Visit nextdoor.com for more information.

REQUEST AN EXTRA PATROL

Request an extra patrol in your area online at AuburnWa.gov/services/citizen_reporting.htm



UNDERSTANDING CODE COMPLIANCE IN AUBURN

The City of Auburn has adopted a number of City codes and ordinances that help our city run smoothly. Our Code Compliance Officers work in partnership with community members and law enforcement to promote and maintain the minimum standards established. In order to keep our city safe and a desirable place to live, work and play we need your help.

Some of the common violations are:

- Overgrown grass & weeds
- Junk accumulation
- Vegetation encroachment
- Trash, litter and debris
- Inoperable vehicles
- Junk and inoperable vehicles
- Illegal dumping
- Parking on dirt/grass
- Graffiti
- Operating a business without a license

How To Report Concerns:

Online: AuburnWa.gov/CodeCompliance
Mobile: Download the YourGOV app (Apple & Android)
Email: codeenforcement@auburnwa.gov
Phone: 253-931-3020, option # 4
In Person: 1 East Main St., 2nd Floor

GRAFFITI ABATEMENT PROGRAM

If you find graffiti on your property, it is important to know that you are responsible for removing it. In the event you receive a graffiti notification from the City we ask that you cooperate and correct the violation immediately. The City recognizes that if your property has been tagged, you are the victim of a crime. Contact Code Compliance at 253-931-3020 ext. 4 to learn more. Graffiti Abatement Kits are also available to those in need.

How can you help?

You can report graffiti three different ways: (If you see graffiti in action, call 911)

- Report on your mobile device using the YourGOV app (Apple & Android).
- File a report online at AuburnWa.gov/reporting
- Call the graffiti hotline at 253-931-3048 ext. 7

These reports will go directly into our system so that we can address the situation. Our goal is to reduce the damaging effects of graffiti in our community by identifying it early, reporting it immediately, and removing it quickly (within 1-2 business days)

Your Code Compliance Officers, Police Officers and City staff are working hard to keep our community graffiti free. For additional information, please visit our website at AuburnWa.gov/graffiti.

KEEP VEGETATION NEAR YOUR HOME TRIMMED FOR SAFETY

- We value our urban forest and are committed to caring for and managing our public trees.
- If vegetation obscures traffic signs or overhangs the sidewalk, that vegetation needs to be trimmed back by the property owner.
- Unless there is an emergency need, City crews do not accomplish this task on private streets.

For more information on vegetation control and the Auburn City Code requirements, call 253-931-3048.

AUBURN POLICE DEPARTMENT PARTNERS WITH VIRTUAL PROPERTY TRACKING SITE, CITIZENS URGED TO LOG VALUABLES

The City of Auburn has partnered with **TRACKMOLE** to provide a powerful property tracking and crime prevention tool. The partnership will help break the disconnect between the police, who are unable to identify the owners of lost or stolen property, and the victims of property crimes.



For more information on **TRACKMOLE** or to join and register your property visit TrackMole.com. More information about the Auburn Police Department and crime prevention can be found at AuburnWa.gov/police.

AUBURN ALERT

In case of emergency, let us call you!

Register your phone number at www.auburnwa.gov/CodeRed or call the Emergency Management Division at 253-876-1925.

Get the app!

Get the CodeRED Mobile Alert app. Download it for free on iTunes or Google Play.



Mobile Alerts

